

## THE STUDENT'S EXPERIENCE OF SMT. ULLASNABEN GORDHANDAS COLLEGE OF EDUCATION: A CASE STUDY

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### ABSTRACT

*Academic libraries should be aware of trends in popular culture that appeal to students and design programs that engage them in participatory experiences. For make out superior library service, facilities and administrative procedure here researcher would like to commence this study. Total 110 questionnaires were distributed and also obtained. Here researcher could find out that of the SUG college students and teacher has maximum library resources been used even though they all should familiar with library services, staff and facilities. Here researcher should obtain greatest result on regard library resources especially text book and library services.*

**KEYWORD ; Student Experience, Library Services, Library Collection, Human Capital**

### 1. INTRODUCTION

Academic libraries continue to be cherished as the heart of educational system thus it is part of obligation of librarian to know their users experience on regards library

collection, management, services, facilities, human capital, etc. Research productivity and students achievement has the core results of every educational institution thus it is more important to identifying their enroller's experience, thus here researcher would like to conduct this study.

## **2. BACKGROUND INFORMATION OF SUG COLLEGE OF EDUCATION**

Introduction of Smt. Ullasnaben Gordhandas College of Education, Ahmedabad is a teacher training institute has been working since 1964. It was established when the state had the dearth of trained professional school teachers. Shri Rasikbhai G shah is the founder of the Institution and an institution has contributed to community in general and school education specifically. The institute has been managed by Secondary Teachers Training College Trust under able leadership of Shri Prafullchandra C. Shah Managing of the Trustee of the Institute.

## **3. REVIEW OF LITERATURE**

Here researcher could find out that much research on regards e resources and library resources of university library, commerce, Arts and science college library. Following are some literatures which were make a guide for the researcher.

**Powell (2008)** in this article researcher have been obtained direction for design this study paper. In this article author can present the student's experience on regards OPAC utility as well as experience of books and online resources also.

**Schrecker (2008)** in this article researcher has obtained new thought on regards library facilities i.e. internet, thus researcher get a thought from the article about internet facility which were include in this study.

**Kaulikourdi (2008)** after studied this article researcher would include library services in this study. In this paper author would explain the feedback of disability person on regards library services. Due to this paper researcher could inspired for known the experience of students of **SUG** on regards library services.

#### **4. OBJECTIVES OF THE STUDY**

Following are the objectives of this study

- To know the experience of students' on regards library collection
- To know the experience of students' on regards library Services
- To know the experience of students' on regards library Facilities
- To assess the satisfaction level of students' about library collection, services and facilities.

#### **5. METHODOLOGY**

Here researcher would like to use survey method for obtaining relevant data of this study by well-structured questionnaire. Here researcher could classify all questions of questionnaire in following sections.

- Personal Information
- Experience Level on regards Library Staff

*Impact Factor (IIFS) - 0.331*

- Experience Level on regards Library Collection
- Experience Level on regards Library Services
- Experience Level on regards Library Facilities
- Satisfaction Level on regards Library collection, services and facilities

## 6. DATA ANALYSIS AND DESCRIPTION

Total 110 questionnaires were distributed to the student and teachers of which 98 were filling up by respondents and returned in person. Collected data were analyzed by using SPSS software.

**Table 1 Entire respondents of the study**

Particular	Distribution	%	Received	%
Students	100	100	91	91
Teachers	10	100	7	7
<b>Total</b>	<b>110</b>	<b>100</b>	<b>98</b>	<b>89.09</b>

It is revealed from the above table 1 that of total responses received from the respondents of the SUG College of education. The table were show that of total 98 respondents (89.09%) were received from out of 110 respondents (100%), from that total 91 respondents (91%) has come out on students category while remain 7 respondents (7%) has categories as a teachers of the SUG college of education.

**Table 2 Gender wise Distribution of the Respondents**

Particular	Male	%	Female	%	Total	%
Students	44	48.35	47	51.65	91	100
Teachers	4	57.14	3	42.86	7	100

Above table describe the distribution of respondents among their gender. It is show that the female category of student is more with 47 respondents (51.65%) while male category is 44 respondents (48.35%). It also show that the teachers respondents is more male category with 4 respondents (57.14%) while remain 3 respondents (42.86%) are come out on female category.

**Table 3 Experience of Respondents about Library Staff**

Experience of Respondents about Library Staff	Excellent N=91	Very Good N=91	Good N=91	Un pleasant N=91
Response During Serve of Library Services	78	6	2	4
%	85.71	6.59	2.20	4.40
Response during Exam Spell	91			
%	100.00			
Response During Regular Spell	68	15	2	6
%	74.73	16.48	2.20	6.59
Experience of Library Administrative Procedure	15	52	18	6
%	16.48	57.14	19.78	6.59

It is revealed from the table 3 that of more than 60 users has excellent experienced from the library staff during serving time of library services, exam time same as regular time,

*Impact Factor (IIFS) - 0.331*

while maximum 52 respondents (57.14%) has very good experienced from the library management. It is also highlighted that less than 10 respondents has un pleasant experiences of all mention factors accepted exam time of students.

**Table 4 Experience of Respondents about Library Collection**

<b>Experience of Respondents about Library Resources</b>	<b>Excellent N=91</b>	<b>Very Good N=91</b>	<b>Good N=91</b>	<b>Unpleasant N=91</b>
About Library collection	38	22	6	25
%	41.76	24.18	6.59	27.47
Availability of Resources	52	28	5	6
%	57.14	30.77	5.49	6.59
Physical Condition of Resources	16	30	31	14
%	17.58	32.97	34.07	15.38
Variety of Resources	19	26	15	31
%	20.88	28.57	16.48	34.07
Variety of Title	64	14	8	5
%	70.33	15.38	8.79	5.49

It is revealed from the above table that of in this study that more 50 respondents has excellent experience on regards availability of library resources and variety of tiles it were ascending that 52 respondents (57.14%) for availability of resources while 64 respondents (70.33%) for variety of title. Overall library collection has get 38 respondents (41.76%) of excellent experience while maximum 25 respondents (27.47%) had unpleasant experience.

**Table 5 Experience of Respondents about Library Services**

<b>Experience of Respondents about Library Services</b>	<b>Excellent N=91</b>	<b>Very Good N=91</b>	<b>Good N=91</b>	<b>Un pleasant N=91</b>
Multiplicity of Library Service	91			
%	100.00	0.00	0.00	0.00
Periodicity of Library Services	24	47	5	15
%	26.37	51.65	5.49	16.48
Executive of Service Provider Library's Staff	91			
%	100.00	0.00	0.00	0.00
Serving Procedure of Library Services	16	33	14	28
%	17.58	36.26	15.38	30.77
Tools and Techniques of Library Services	26	39	11	15
%	28.57	42.86	12.09	16.48

It is revealed from the above table that of hundred percent students has excellent experience on regards multiplicity of library services, in these are included that current awareness services, reference service, news paper clipping services, etc. Here researcher has used periodicity of library services it were denoted that of maximum period of enjoying services by the students.

**Table 6 Experience of Respondents about Library Facilities**

Experience of Respondents about Library Facilities	Excellent N=91	Very Good N=91	Good N=91	Un pleasant N=91
Seating Arrangement	91			
%	100.00	0.00	0.00	0.00
Internet Facility	12	26	48	5
%	13.19	28.57	52.75	5.49
Photocopy Facility	9	13	53	16
%	9.89	14.29	58.24	17.58
Scanner Facility	26	11	21	32
%	28.57	12.09	23.08	35.16
Library Environment	91			
%	100.00	0.00	0.00	0.00

Table 6 show the results of students experience on regards various facilities of the library. Here we were see that of seating arrangement and library environment come out under the excellent level of students experience while internet and photocopy facilities could not leave their Excellency to the students experience. Overall maximum students have good and very good experience on regards library facilities.



**Table 7 Satisfaction of Respondents about Library Staff, Resources, Services, and Facilities**

Satisfaction of Respondents	Extremely Satisfied N=91	Satisfied N=91	Somewhat Satisfied N=91	Un Satisfied N=91
Library Staff	85	6		
%	93.41	6.59	0.00	0.00
Library Collection	51	15	18	2
%	56.04	16.48	19.78	2.20
Library Services	63	11	10	7
%	69.23	12.09	10.99	7.69
Library Facilities	78	5	5	3
%	85.71	5.49	5.49	3.30

Above table show us an experience level of students. It is all four factors have obtained more than fifty percent of extremely satisfied results from the students while less than ten percent of unsatisfied. Extremely satisfaction about library staff has highest 85 respondents (93.41%) while minimum 51 respondents (56.04%) has library collection.

## 7. FINDING

Here researcher could finding out that most of students have good experience on regards library collection staff, services, facilities, etc but internet and other facilities (photocopy and scanner) does not enough in this information era especially for professional educationalist. Thus library and college management should come out with gather for developing new services of library as well as library facilities also.

## 8. CONCLUSION

After completing this study researcher could finding out that in the educational library have most important library users like that students and those achievements does not only them personably while it is also college's second library is a growing organism thus it is obligation of librarian who should always prepared for new dimensions' and they also conduct survey or game for knowing students experience.

## REFERENCE

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